

BG-Map TechNote

Renewing Your OpenInsight License to allow Uninterrupted Operation of Web-VQF

Why Your OpenInsight License Must be Renewed

To run Web-VQF, an OpenInsight Developer Class license is required. A BG-Map installation without Web-VQF requires only a Runtime Class license. Unlike the Runtime Class license, the Developer Class license requires an annual renewal fee charged by Revelation Software, based on the number of allowed simultaneous users. You can check your number of users by opening the file netdrv.exe located in the \bgmapwin\oin sight folder on your server.

If you need to budget for the license renewal, contact Revelation Software to determine the price: www.revelation.com

When Your OpenInsight License Must Be Renewed

You will receive an invoice from Revelation Software for renewing your license. **You must renew your license and install your license key at least 10 days prior to the renewal date listed on the invoice.** If you do not install the license key at least 10 days prior to the renewal date, Web-VQF will stop working.

Why? Because, at the 10 day mark, OpenInsight begins posting a warning message stating the license must be renewed, and this warning message prevents Web-VQF from working. So, it is vital to renew the license and install the license key on time.

How to Renew Your License and Install Your License Key

After you pay your invoice, Revelation Software will email you an updated license key. To install the key, follow these directions: [http://www.revelation.com/revelation.nsf/26967e116b65dee585256b6d004a6bb8/5da001116eb098c085256dc500658ff4/\\$FILE/104-966%20OpenInsight%20Authorization%20License%20Renewal%20and%20Upgrade%20Process.pdf](http://www.revelation.com/revelation.nsf/26967e116b65dee585256b6d004a6bb8/5da001116eb098c085256dc500658ff4/$FILE/104-966%20OpenInsight%20Authorization%20License%20Renewal%20and%20Upgrade%20Process.pdf)

Note that all users must be logged out of BG-Map and the Oengine Server service must be stopped before installing the key. If you have questions or need assistance, contact BG-Map.

BG-Map Botanical Garden Mapping System
Mapping the world... one plant at a time

For up to date information, visit the BG-Map Users Support Website at www.bg-map.com/userdata
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